

# **Tax Year 2023**

## **Submission Status**

### **Tutorial**

*Submission Status allows submitters to view the submission status, resubmission notice, errors, and detail submission information. If you would like to view report level information submitted on your behalf by a third party, use the Employer Report Status application. See the Employer Report Status Tutorial for more information.*

# 1.0 Primary Pages

1. Select the **View Submission Status** link on the EWR homepage. The system displays the “Submission Search” page.

See “Accessing EWR Suite of Services Tutorial” for how to access the EWR homepage.

**Reporting Wages to Social Security**

Forms W-2/W-3 Online | Forms W-2c/W-3c Online | Upload Formatted Wage File | AccuWage Online

[Pilot Program Participants - Forms W-2/W-3 Online](#)  
 Thank you for participating in the pilot program for using redesigned Forms W-2/W-3 Online. Please use this pilot application to file U.S. Regular Domestic wage reports.  
 If you need to file wage reports for any [conditions that are not supported by this application](#), use the Create/Resume Forms W-2/W-3 Online link below.

[Create/Resume Forms W-2/W-3 Online](#) (PDF is not available for W-2PR/W-3PR.)

- Create (fill in the form), save, print and submit Forms W-2 and W-3 with up to 50 forms W-2 per W-3. There is no limit on the number of Forms W-3 an employer can submit, even for the same Employer Identification Number (EIN).
- Up to 50 Forms W-3 can be saved at a time to be resumed/submitted at a later date. Each Form W-3 can have up to 50 Forms W-2 associated with it.
- A pre-submission PDF is provided to print the Forms W-2 for distribution to the employees and for the employer review.
- Read the [list of restrictions](#) to determine whether you can use Forms W-2/W-3 Online.

[Save \(or Print\) Submitted W-2 Report\(s\)/PDF to Your Computer](#) (PDF is not available for W-2PR/W-3PR.)  
 A printable final PDF version of a wage report created and submitted using Forms W-2/W-3 Online can be saved to your computer. The final PDF(s) are available for download for only 30 days from the date of submission.

**Submission Status**

[View Submission Status](#)  
 Check report status, errors, and notice information for previously submitted wage reports (Forms W-2/W-3).

**Employer Report Status**

[View Employer Report Status](#)  
 Check wage report status or view errors for reports submitted for your company by a third party.

**Resubmission Notice**

**Did you receive a Resubmission Notice?** You may use the following links to resubmit your formatted wage file or request a one-time 15-day extension of the deadline:

[Resubmit your Formatted Wage File](#)

- Upload your wages in an EFW2/EFW2C formatted file.
- The required file format is described in the [Specifications for Filing Forms W-2 and W-2c \(EFW2/EFW2C\)](#).
- You will need the WFID from your original filing, which can be found on your Resubmission Notice.

[Request an Extension to File a Resubmission](#)

- You will need information from the Notice to request an extension.
- You cannot extend if (a) the file has previously been resubmitted or (b) today is more than 45 days from the date on the Resubmission Notice.

**Other Useful Information**

- ▶ [Before You File](#)
- ▶ [Checking SSNs](#)
- ▶ [Uploading Formatted Files](#)
- ▶ [For Other Electronic Filers](#)
- ▶ [General Info about Wage Filing](#)
- ▶ [IRS Information](#)
- ▶ [Publication Resources](#)

[Employer Support Links](#)

2. On the Submission Search page, you can search a submission by Date or by WFID.
  - a. **SEARCH BY DATE:** Search by Date is a default tab. Select a Receipt Year and a submission date range, then select **Continue** button to go to the Search Results page. If there are no submissions matching the date range selected, the system displays the Search Results page with a message.



## Submission Status

### Submission Search

Note: SSA will start processing your submissions in mid-December. Submission information is not displayed for paper submissions.

Note: If you need to delete a submission, you may do so on the Submission page before SSA processes it. Once the Submission Status is no longer "RECEIVED", you will not have the option to delete a submission.

Choose an option to view your submissions:

You may select a specific option to view the submissions for the selected Receipt Year. If there are more than 500 submissions for the option that you have selected, only the first 500 submissions will be displayed. If you do not see the submission you are looking for in the results, please select a different option.

The Receipt Year is the year that the Social Security Administration began processing your original submission. For Resubmissions, the Receipt Year is identified on your original Resubmission Notice.

**Please Choose a Receipt Year**

(For Submissions on or after 12/02/2023, choose Receipt Year 2024):

Show the first 500 submissions for:

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

- b. **SEARCH BY WFID:** Select the Search by WFID tab, then select a Receipt Year and enter WFIDs. If there are no submissions matching the WFIDs entered, the system displays the Search Results page with a message. If you do not enter the WFIDs, the system displays all of the WFIDs for the selected Receipt Year.



## Submission Status

### Submission Search

Note: SSA will start processing your submissions in mid-December. Submission information is not displayed for paper submissions.

Note: If you need to delete a submission, you may do so on the Submission page before SSA processes it. Once the Submission Status is no longer "RECEIVED", you will not have the option to delete a submission.

Choose an option to view your submissions:

You may specify up to five Wage File Identifiers (WFIDs) for the selected Receipt Year. If you do not specify one or more WFIDs, the first 500 WFIDs for the Receipt Year will be displayed.

The Receipt Year is the year that the Social Security Administration began processing your original submission. For Resubmissions, the Receipt Year is identified on your original Resubmission Notice.

**Please Choose a Receipt Year**

(For Submissions on or after 12/02/2023, choose Receipt Year 2024):

Enter WFIDs:

WFID 1:

WFID 2:

WFID 3:

WFID 4:

WFID 5:

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

3. On the Search Results page:

- a. The Submission Status is displayed in the Status column. The possible submission statuses are: RECEIVED, IN PROCESS, COMPLETE, RETURN, DELETE, and DUPLICATE.
- b. Select the column header WFID, Status or Receipt Date to sort submissions accordingly.
- c. Select the actual status to see an [Explanation of Processing Status Code](#).
- d. Select the **Submission Details** link in the Details column to see the “Submission” page. If the status is “RECEIVED”, the system displays the [Submission page with a Delete This Submission button](#); if the status is “DELETE”, the system displays the [Submission page with Overview and Current Status sections](#); if submission level error exists, the system displays the [Submission page with submission error](#).
- e. If Resubmission Notice exists, select the **View Notice** link in the Resubmission Notice column to see the [Resubmission Notice](#).
- f. Select the **Back to Search** button to return to the Submission Search page.
- g. Select the **Print Page** button to print the Search Results page.

Social Security Online
Electronic Wage Reporting (EWR)

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Submission Status

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1 Search Results
2 Submission
3 Report
4 Errors
5 Error Details

Submitter EIN: XXXXXXXXXX  
 Receipt Year: 2023

[New Search](#)

**Search Results**

WFID	Version	Status	Receipt Date	Status Date	Details	Resubmission Notice
<span style="background-color: #ccc; padding: 0 5px;">XXXXXXXXXX</span>	01	<a href="#">COMPLETE</a>	04/17/2023	04/18/2023	<a href="#">Submission Details</a>	
<span style="background-color: #ccc; padding: 0 5px;">XXXXXXXXXX</span>	01	<a href="#">COMPLETE</a>	04/17/2023	04/18/2023	<a href="#">Submission Details</a>	

[Back to Top](#)

Back to Search
Print Page

Have a question? Call **1-800-772-6270** Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

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## Submission Status

1 Search Results 2 Submission 3 Report 4 Errors 5 Error Details

Submitter EIN: 65-6549242  
Receipt Year: 2024

[New Search](#)

**Search Results**

⚠ There are currently no submissions based on your search criteria.

[Back to Search](#) [Print Page](#)

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778

4. On the Submission page:

- a. Select any link in the Reports section to go to the Report page.
- b. Select **Search Results** link or the **Back to Search Results** button to return to the Search Results page.
- c. Select the **Print Page** button to print the Submission Details page.

Social Security Online  
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## Submission Status

1 Search Results 2 Submission 3 Report 4 Errors 5 Error Details

Submitter EIN: 65-6549242  
Receipt Year: 2023

WFID: 656549242  
Version: 01  
Submitted: 09/19/2022  
Submission Type: W-2  
Total Reports: 1

[New Search](#)

**Submission Details**

**Overview**  
File Name: N/A  
Submission Method: W2 ONLINE  
Submission Type: W-2

**Reports**  
Total Reports 1 [View All Reports](#)  
Duplicate Reports 1 [View Duplicate Reports](#)

**Current Status**  
Submission Status: DUPLICATE  
Status Date: 09/20/2022

[Back to Search Results](#) [Print Page](#)

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6. On the Errors page:

- a. Select the **Importance** link to see an [Explanation of the Error Importance](#).
- b. Select the **Error Details** link to go to the “Error Details” page.
- c. Select the **Report** link or the **Back to Report** button to return to the “Report” page.
- d. Select the **Print Page** button to print the “Errors” page.

**Submission Status**

1 Search Results   2 Submission   3 Report   **4 Errors**   5 Error Details

Submitter EIN: [REDACTED]   WFID: [REDACTED]   Report #: 1   # Critical: 1  
 Receipt Year: 2022   Version: 01   Report EIN: [REDACTED]   # Informational: 0  
 Submitted: 12/26/2021   Status: RETURN  
 Submission Type: W-2   Name: CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH+  
 Total Reports: 1   # of Errors: 1

**Report Errors for: CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH+  
 CASH**

Importance	Error Description	More Information
<a href="#">CRITICAL</a>	Out of Balance Over Tolerance - Social Security Wages	<a href="#">Error Details</a>


[Back to Report](#)   [Print Page](#)

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778

7. On the Error Details page:

- a. Select the **Importance** link to see an explanation of the Action that you may need to take.
- b. Select the [Online Error Reference Material](#) link to see Employer W-2 Filing Instructions & Information.
- c. Select the <http://www.socialsecurity.gov/employer/accuwage> link to see AccuWage Information and Software.
- d. Select the **Errors** link or the **Back to Errors** button to return to the Errors page.
- e. Select the **Print Page** button to print the “Error Details” page.

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## Submission Status

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1 Search Results    2 Submission    3 Report    4 Errors    5 **Error Details**

Submitter EIN: 11-2222222    WFID: KWB136    Report #: 1    # Critical: 1  
 Receipt Year: 2022    Version: 01    Report EIN: 112222222    # Informational: 0  
 Submitted: 12/26/2021    Status: RETURN  
 Submission Type: W-2    Name: CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH+CASH  
 Total Reports: 1    # of Errors: 1

[New Search](#)

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**Error Details for: Out of Balance Over Tolerance - Social Security Wages**

**Importance**  
 CRITICAL

**Description**  
 We balance money fields by calculating totals for the Employee Wage Record money fields and comparing them to totals reported by submitters in the Total Record money fields. This error condition can be caused by the following: 1) negative amounts in the Employee Wage Record money fields - we process signed money fields as unsigned, which will change the totals you intended to report, 2) failure to initialize the Total Record money fields, 3) failure to correctly calculate Total Record money fields, 4) invalid record identifiers, which are dropped during processing; 5) fields in a record being shifted out of position; or 6) unreliable media that prevents all of the data from being accurately read.

Money Field(s)	Our RW Total(s)	Your RT Total(s)
Social Security Wages	\$347,033,057.75	\$9,999,999,999.999.99

**Action**  
 The error for which you have requested additional details is **CRITICAL**. As a result of this error, Social Security was not able to complete processing of this submission. You or the party submitting on your behalf must correct any **CRITICAL** errors that have been found in your submission and resubmit this file to Social Security.

You can find instructions for correcting many common errors in our [Online Error Reference Material](#). We encourage you to use our AccuWage service to check your Form W-2 (Wage and Tax Statement) and Form W-2c (Corrected Wage and Tax Statement) files for over 200 kinds of errors before you send them to us. Visit <http://www.socialsecurity.gov/employer/accuwage> for more information.

[Back to Errors](#)    [Print Page](#)

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778



## 2.0 Other Pages

### 2.1 Explanation of Processing Status Code (Submission Status) Page

Users can access this page by selecting the specific status link in the Submission Status column or the Report Status column on any error page. Here is an example of “RECEIVED”.

**Explanation of Processing Status Code**

You have requested information about the RECEIVED processing status code.

<b>RECEIVED</b>	Social Security has received your submission.
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*Please note that you may have to close this window in order to resume your BSO session.*

*You can use the File menu to close this window.*

### 2.2 Explanation of Error Importance Page

Users can access this page by selecting either **CRITICAL** link or **INFORMATIONAL** link in the Importance column on any error page. Here is an example of “INFORMATIONAL” error.

**Explanation of Error Importance**

You have requested information about **INFORMATIONAL** errors.

The error listed is **INFORMATIONAL** and in most instances requires no further action. This means that Social Security was able to complete processing of your submission.

However, if you received an Employer Correction Request letter (EDCOR), then you should read the information under the Description heading and provide corrections by submitting a Form W-2c. Additional resources are available on the Employer Correction Request landing page at [www.ssa.gov/employer/notices.html](http://www.ssa.gov/employer/notices.html).

You can find instructions for correcting many common errors in our [Online Error Reference Material](#). We encourage you to use our AccuWage service to check your Form W-2 (Wage and Tax Statement) and Form W-2c (Corrected Wage and Tax Statement) files for over 200 kinds of errors before you send them to us. Visit <http://www.socialsecurity.gov/employer/accuwage> for more information.

## 2.3 Submission (with Error) Page

The “Submission (with error)” page displays any errors at the submission level.

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[www.socialsecurity.gov](#) | [EWR Home](#) | [E-mail a Wage Reporting Expert](#) | [Keyboard Navigation](#) | [Logout](#)

**Submission Status**

1 Search Results   2 **Submission**   3 Report   4 Errors   5 Error Details

Submitter EIN: [REDACTED]   WFID: [REDACTED]  
 Receipt Year: 2023   Version: 01  
 Submitted: 01/09/2023  
 Submission Type: W-2  
 Total Reports: 0

[New Search](#)

**Submission Error**  
 The submission contained invalid record identifiers. Five records with invalid record identifiers are encountered prior to the RF/RCF Record. Record identifiers must be RA/RCA, RE/RCE, RW/RCW, RO/RCO, RS/RCS, RT/RCT, RU/RCU, RV/RCV or RF/RCF. We do not process records with invalid record identifiers. Check the submission to ensure that all records contain valid record identifiers.

**Current Status**  
 Submission Status: RETURN  
 Status Date: 01/12/2023  
 File Name: W2COB.doc  
 Submission Method: INTERNET

**Reports**  
 Due to the status of your submission, information on your reports is unavailable.

[Back to Search Results](#)   [Print Page](#)

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778

## 2.4 Submission (when status is “RECEIVED”) Page

**Social Security Online** Electronic Wage Reporting (EWR)  
[www.socialsecurity.gov](#) | [EWR Home](#) | [E-mail a Wage Reporting Expert](#) | [Logout](#)

**Submission Status**

1 Search Results   2 **Submission**   3 Report   4 Errors   5 Error Details

Submitter EIN: [REDACTED]   WFID: [REDACTED]  
 Receipt Year: 2024   Version: 01  
 Submitted: 10/10/2023  
 Submission Type: W-2

[New Search](#)

**Submission Details**

**Overview**  
 File Name: Int-O\_ValidSub\_REG.txt  
 Submission Method: INTERNET  
 Submission Type: W-2

**Current Status**  
 Submission Status: RECEIVED  
 Status Date: 10/10/2023

**Further Action**  
 This submission has not yet been processed. If you submitted these wages in error and would like to prevent them from being processed, you may mark the submission for deletion by selecting the Delete This Submission button below. Once processing has begun, you will no longer have the option to delete the submission.

[Delete This Submission](#)

[Back to Search Results](#)   [Print Page](#)

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778

## 2.5 Submission (when status is “DELETE”) Page



# Submission Status

1 [Search Results](#)   2 **Submission**   3 [Report](#)   4 [Errors](#)   5 [Error Details](#)

Submitter EIN: <b>00-0049242</b> Receipt Year: <b>2024</b>	WFID: <b>[REDACTED]</b> Version: <b>01</b> Submitted: <b>10/10/2023</b> Submission Type: <b>W-2</b> Total Reports: <b>0</b>
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[New Search](#)

### Submission Details

**Overview**  
File Name: Int-O\_ValidSub\_REG.txt  
Submission Method: INTERNET  
Submission Type: W-2

**Current Status**  
Submission Status: DELETE  
Status Date: 10/10/2023

[Back to Search Results](#)   [Print Page](#)

## 2.6 Resubmission Notice Page

Select the **View Notice** link on the Search Results page. The system displays the Resubmission Notice page.

<b>Resubmission Notice</b>
<p><b>Date:</b> 2023-12-26  <b>Filing Method:</b> INTERNET <b>WFID:</b> KWB136 - 01  <b>Receipt Year:</b> 2024 <b>Notice ID:</b> *0000900348*</p> <p>We are unable to process your Form W-2 file.</p> <p><b>WHAT YOU NEED TO DO</b></p> <p><b>STEP 1</b>  Please visit the Business Services Online (BSO) website at <a href="http://www.socialsecurity.gov/bsowelcome.htm">http://www.socialsecurity.gov/bsowelcome.htm</a> to log in and view your error information. <a href="http://www.socialsecurity.gov/employer/bsohbnew.htm">http://www.socialsecurity.gov/employer/bsohbnew.htm</a> to view the BSO Electronic W-2/W-2c Filing Handbook.</p> <p>All users <b>must</b> start at the "Employers" box to begin.</p> <p><b>Existing BSO Users</b></p> <p>Select "Log in", then choose one of the following options:</p> <ul style="list-style-type: none"> <li>• Login.gov account</li> <li>• ID.me account</li> <li>• Social Security username</li> </ul> <p><b>New BSO Users</b></p> <p>You may not file on behalf of another person and must use your own account.</p> <p>If you do not have a Social Security online account, you will need one of the following:</p> <ul style="list-style-type: none"> <li>• Login.gov account</li> <li>• ID.me account</li> </ul> <p>You will need to create an account at <a href="http://www.socialsecurity.gov/bsowelcome.htm">http://www.socialsecurity.gov/bsowelcome.htm</a> by selecting the "Create account" option. Once you have created an account, you will be able to obtain a BSO User ID and request "Employer Services".</p> <p>If you need additional information on filing, correcting or resubmitting electronic wage reports, visit the BSO Electronic W-2/W-2c Filing User Handbook at <a href="http://www.socialsecurity.gov/employer/bsohbnew.htm">http://www.socialsecurity.gov/employer/bsohbnew.htm</a>.</p> <p><b>STEP 2</b></p> <p>Correct your file using your back-up copy of the file you originally sent us. See SSA Publication 42-007, Specifications for Filing Forms W-2 Electronically (EFW2) at <a href="http://www.socialsecurity.gov/employer/pub.htm">http://www.socialsecurity.gov/employer/pub.htm</a> for additional information. Note: Please DO NOT submit a W-2c formatted file to correct the errors in your original file. If you need help correcting your original file, call us toll free at 1-800-772-6270 (TTY 1-800-325-0778).</p> <p><b>STEP 3</b></p> <p>Use BSO to resubmit your corrected file to us within 45 days from the date of this notice. Be sure to indicate that it is a resubmission when prompted for information about your file. You</p>

should keep a backup copy of the corrected file for your records. SSA will not be able to provide you with a copy of your filing if you need it in the future.

#### **POSSIBLE PENALTIES**

You must submit your corrected file within 45 days to receive credit for filing on the date we received your original submission. Otherwise, the Internal Revenue Service (IRS) may assess penalties. Visit <http://www.irs.gov> to view the IRS penalty information in the General Instructions for Forms W-2 and W-3.

The deadline for initial electronic filing is the last day in January. It is the next business day if this day falls on a Saturday, Sunday, or legal holiday.

#### **WAGE REPORTING SERVICES ON THE INTERNET**

- **EMPLOYER FILING INFORMATION**

Please visit our employer website at <http://www.socialsecurity.gov/employer> for many resources including registration information, forms, publications, Frequently Asked Questions (FAQs), contact information, news, and much more.

- **ACCUWAGE ONLINE**

We encourage you to use our AccuWage Online service to check your Form W-2 (Wage and Tax Statement) files for over 200 kinds of errors before you send them to us. Visit <http://www.socialsecurity.gov/employer/accuwage> for more information.

- **VERIFYING SOCIAL SECURITY NUMBERS**

We offer a free service that lets you verify your employees' Social Security numbers. Visit <http://www.socialsecurity.gov/employer/ssnv.htm> for more information.

#### **IF YOU HAVE QUESTIONS**

If you have questions, please:

- Visit our website at <http://www.socialsecurity.gov/employer>
- Send an email to [employerinfo@ssa.gov](mailto:employerinfo@ssa.gov)
- Call us toll free at 1-800-772-6270 (TTY 1-800-325-0778) between 7:00 a.m. and 7:00 p.m., Eastern Time, Monday through Friday

Email transmissions are not secure. We do not send personal or sensitive information using email. Please do not send personal or sensitive information in your emails to us.

#### **Suspect Social Security Fraud?**

If you suspect Social Security fraud, please visit <http://oig.ssa.gov/report> or call the Inspector General's Fraud Hotline at 1-800-269-0271 (TTY 1-866-501-2101).

Social Security Administration

[Back to Search Results](#)

[Print Page](#)