



ELECTRONIC RECORDS

e x p r e s s

Electronic Records Express is an initiative by state Disability Determination Services (DDS) and Social Security to increase use of electronic options for submitting health records related to disability claims. If a state DDS or Social Security needs additional information about a patient who has filed a claim for Social Security disability, you will receive a letter asking for medical evidence and other relevant health records. The requested information helps the DDS and Social Security determine if your patient qualifies for disability. You can choose the method of sending the information that works best for you.

Advantages of sending health records online or by fax

- Send patient records at your convenience;
- Submit information directly to your state DDS or Social Security, helping to expedite the decision on your patient's disability claim;
- Save copying, paper, toner, postage, and staff costs;
- Help ensure that your patients receive timely decisions; and
- Eliminate need for follow-up due to mail transit time.

