PDF 508 Accessibility Checklist

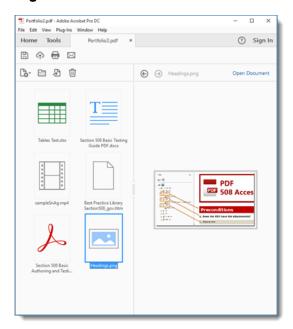
Preconditions

A. Is the PDF a PDF Portfolio or does the PDF have file attachments?

How to test

PDF Portfolios are collections of many different documents combined into one PDF.

Figure 1 - PDF Portfolio



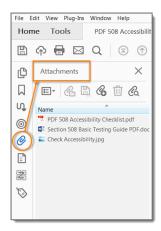
Instruction 1: Open each individual document in the portfolio and test with the appropriate test process.

Test A: Were all documents in the portfolio tested with the appropriate test process? If not, the PDF fails this test.

Instruction 2: Open the PDF and select "Attachments" from the "Navigation pane". Open each attachment separately and test with the appropriate test process.

Test B: Were all attachments tested with the appropriate test process? If not, the PDF fails this test.

Figure 2: PDF Attachments Pane.



B. Was the PDF generated from Adobe LiveCycle?

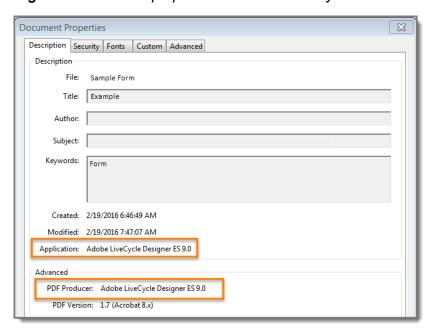
How to test

PDFs that show "Adobe LiveCycle Designer" under "Application:" or "PDF Producer:" cannot be tested for accessibility with Acrobat Pro.

Open the "Document Properties > Description (File > Properties > Description)" tab.

Test: Do "Application" and "PDF Producer" display "Adobe LiveCycle Designer?" If yes, the document cannot be tested with this test process.

Figure 3: Document properties for Adobe LiveCycle document



C. Scripts

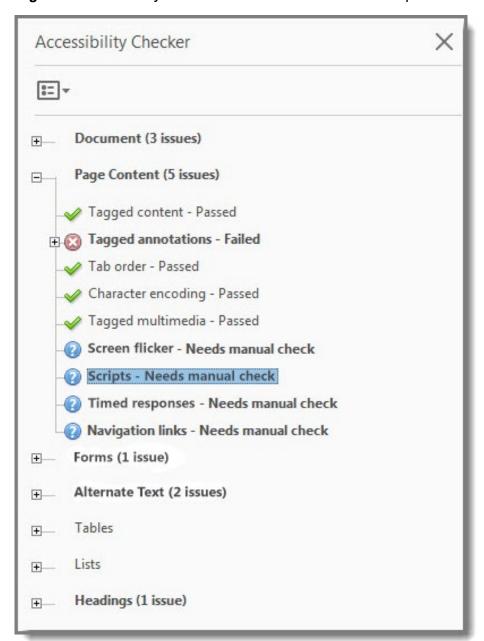
How to test

Adding programming (Scripts) to a document effectively turns it into a software application. Software applications should be tested using software testing methods.

Run the Accessibility Full Check (View > Tools > Accessibility >Full Check > Start Checking). Expand the "Page Content" category to view issues.

Test: Does "Scripts – Needs manual check," display under the "Page Content" category? If so, you need to test with the <u>Department of Homeland Security (DHS) Trusted Tester Process</u>

Figure 4: Accessibility Full Check results for a PDF with scripts



D. Is the PDF tagged?

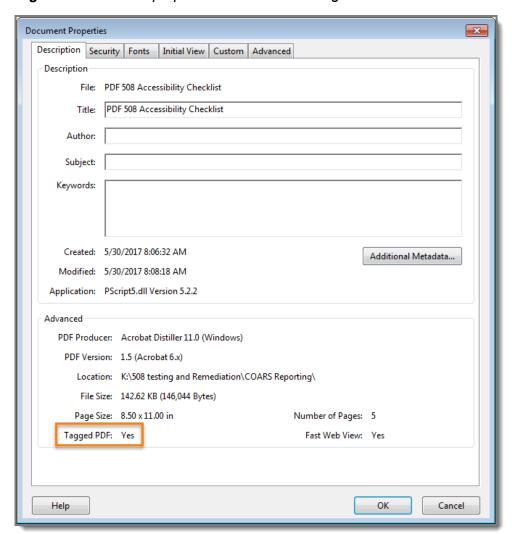
How to test

Documents must be tagged to allow checking for Section 508 accessibility.

Open the "Document Properties > Description (File > Properties > Description)" tab.

Test: Does "Tagged PDF" display "Yes" under "Advanced"? If not, the PDF fails this test.

Figure 5: Document properties for a PDF with tags



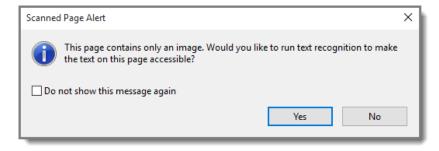
E. Is the PDF an image-only PDF or does it contain scanned pages?

How to test

All or part of a PDF may be compiled from scanned pages. Scanned pages are pictures of the original. Screen readers cannot infer meaning from just a picture. Optical Character Recognition (OCR) software may be used to recognize the images of text in the PDF.

Instruction 1: "Scanned Page Alert" displays when you open the PDF.

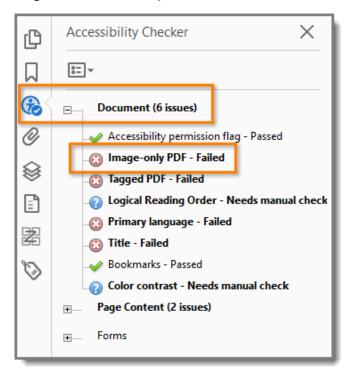
Figure 6: Scanned Page Alert



Test A: Does your document display a "Scanned Page Alert" when opened? If yes, the PDF fails this test.

Instruction 2: Run the "Accessibility Full Check (View > Tools > Accessibility > Full Check > Start Checking)." Expand the "Document" category to view Failed issues.

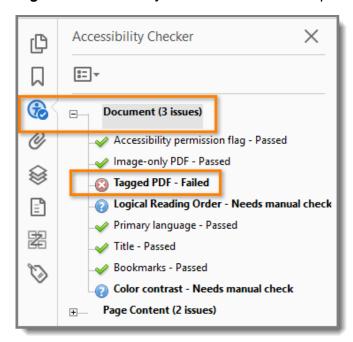
Figure 7: Accessibility Full Check results for a scanned document



Test B: Does "Image-only PDF – Failed" display under "Document?" If yes, the PDF fails this test.

Instruction 3: Run the "Accessibility Full Check (View > Tools > Accessibility > Full Check > Start Checking)." Expand the "Document" category in the "Accessibility Checker" pane to view issues. If "Tagged PDF – Failed" displays the document may contain scanned pages. The PDF fails this test

Figure 8: Accessibility Full Check results for a partially scanned document



Document Properties

1. Does the PDF have a descriptive file name?

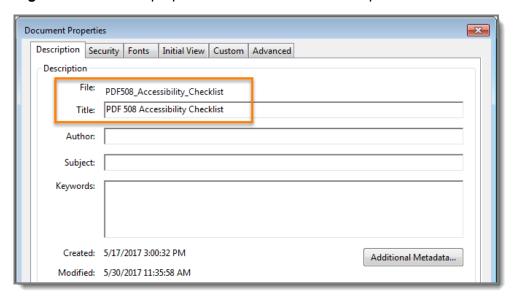
How to test

A descriptive filename that identifies the document or its purpose helps everyone (including people with disabilities) locate, open, and switch between documents.

Open Document Properties > Description tab (File > Properties > Description).

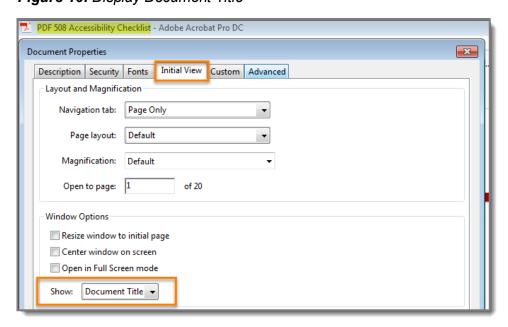
Test: Does the "File:" identify the document or its purpose? If not, the PDF fails this test.

Figure 9: Document properties for a PDF with a descriptive file name



Note: Acrobat Accessibility Check will automatically fail "Document>Title" if the initial view is set to display "File Name." To avoid this fail condition, open "Document Properties > Initial View (File > Properties > Initial View)" tab and set "Window Options > Show: Document Title).

Figure 10: Display Document Title



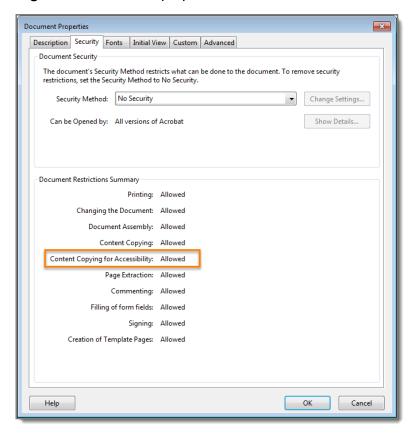
2. Is Assistive Technology access enabled?

How to test

Security settings can prevent users from changing content and enable features, like saving form data; however, these security settings may block Assistive Technology (AT) access to content.

Test: Open "Document Properties > Security tab. (File > Properties > Security)". Does "Content Copying for Accessibility" display "Allowed?" If not, the PDF fails this test.

Figure 11: Document properties for a PDF that allows content copying for accessibility



3. Is the document language set?

How to test

Screen readers access the "Language" setting in "Document Properties" to provide the appropriate pronunciation when reading the document.

Open "Document Properties > Advanced" tab (File > Properties > Advanced)"

Test: Does "Reading Options > Language" display the appropriate document language? If not, the PDF fails this test.

Note: If the required language is not available from the drop-down menu, you can type it in.

Document Properties Description | Security | Fonts | Initial View | Custom | Advanced PDF Settings Base URL: Search Index: Browse... Clear Unknown Trapped: Print Dialog Presets Page Scaling: Default DuplexMode: Simplex Paper Source by Page Size: Print Page Range: Number of Copies: Default ▼ Reading Options Binding: Left Edge ▼ Language: English Help OK Cancel

Figure 12: Document properties for a PDF with English as the main language

Structure Tags

4. Do the tags follow the visual/logical order of the document?

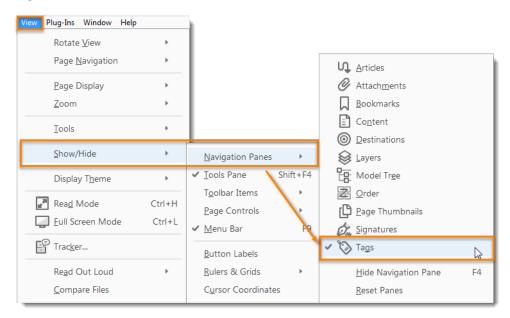
How to test

Screen readers rely on tags to interpret the document structure (headings, paragraphs, lists, images, data tables, forms, and other objects). All meaningful text and objects must correspond to a tag, and the order of the tags must follow the visual/logical order of the document.

Instruction 1: Enable the "Tags" pane. (View > Show/Hide > Navigation Panes > Tags). Enable "Highlight Content" from the "Tags" pane "Options" menu.

Test A: Are all meaningful objects and text highlighted? If not, the PDF fails this test.

Figure 13: Enable Navigation Panes/Tags



Instruction 2: Select the plus symbol on "Tags" to expand all tags. Press "Ctrl + A" to select all tags. Use the up and down arrow keys to move through the tags.

Test B: Do the tags follow the visual/logical order on the page? If not, the PDF fails this test.

Figure 14: Tags Options Menu – Highlight Content enabled

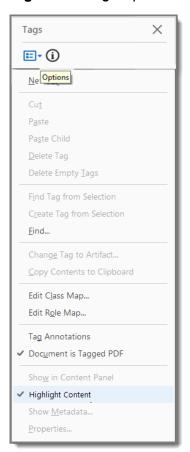
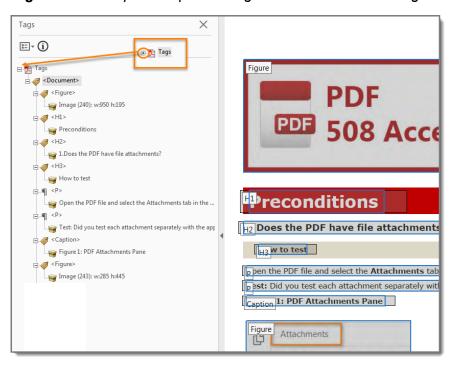


Figure 15: Example of expanded tags that follow the visual/logical order



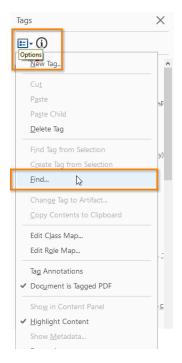
5. Does the document have decorative content?

How to test

Decorative content, such as ornamental images and redundant text, should be set to Artifact so screen readers can skip over it.

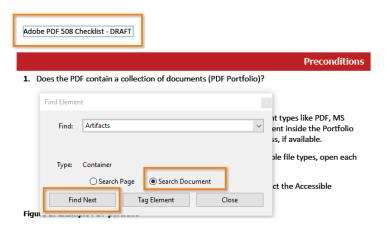
Open the "Tags" pane (View > Show/Hide > Navigation Panes > Tags). Select "Find" from the "Tags Options" menu. In the "Find Element" window, select "Artifacts > Search Document > Find > Find Next" to move through all artifacts in the document.

Figure 16: Tags Options menu - Find selected



Test: Does all decorative content (text and objects) show as "Artifact?" If not, the PDF fails the test.

Figure 17: Example of decorative content tagged as Artifact



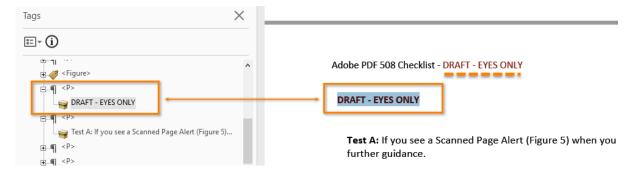
6. Is vital information in headers, footers, and watermarks duplicated in the document?

How to test

Locate vital information in headers, footers, and watermarks (e.g., Respond by X Date, CONFIDENTIAL, or Do Not Distribute). Locate the first page or section to which the vital information applies. Highlight the second instance of the vital information on the same page.

Open the "Tags" pane. (View > Show/Hide > Navigation Panes > Tags). Find the tag corresponding to the vital information. (Tags Pane > Find Tag from Selection).

Figure 18: Example of vital information repeated as tagged content



Test: Is the vital information repeated as tagged content? If not, the PDF fails this test.

7. Are the headings in the document tagged with heading tags?

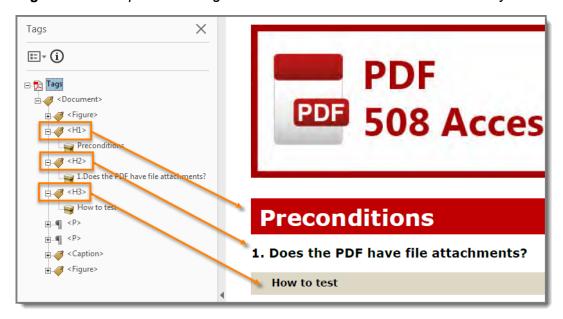
How to test

Headings are used to break-up content and make finding information easier. AT cannot infer meaning from just formatting, like bold or underline, so visual headings must correspond to a heading tag and heading tags (i.e., H1, H2, H3) must match the visual outline.

Instruction 1: Open the "Tags" pane (View > Show/Hide > Navigation Panes > Tags). Select a heading tag (<H1>, <H2>, etc.).

Test A: Do the heading tags correspond to the document headings and do they follow the visual outline? If not, the PDF fails the test.

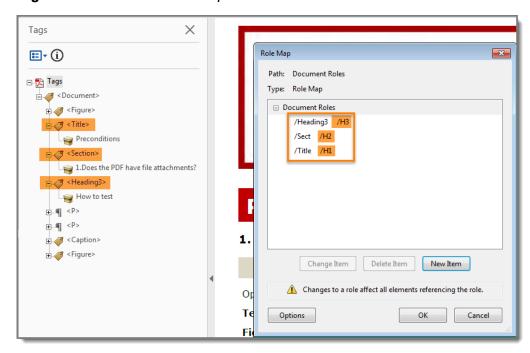
Figure 19: Example of headings that match the visual outline and hierarchy



Instruction 2: Locate nonstandard PDF tags (e.g., <Title>, <H_1>, <Section>; <Heading3>.) Check the appropriate mapping, by opening the "Role Map." (Tags > Edit Role Map). Expand "Document Roles" to check mapping.

Test B: Are all non-standard heading tags mapped to the standard heading tags? If not, the PDF fails the test.

Figure 20: Document Role Maps



8. Are lists tagged correctly?

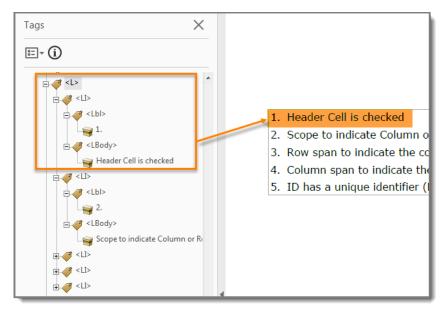
How to test

Screen readers cannot infer meaning from just symbols and indents. List tags create a structure that screen readers can identify.

Open the "Tags" pane (View> Show/Hide > Navigation Panes > Tags). Locate bulleted, numbered, or multilevel lists in the document. Highlight the list content and find its corresponding tag (Tags Pane > Options > Find Tag from Selection). Expand the list tag (select the "+" sign next to the <L> tag).

Test: Does the highlighted content have a parent list tag <L> and have one or more nested list item tags under the parent <L> tag? If not, the PDF fails the test.

Figure 21: Example of the correct list structure



9. Are sections that contain text in different languages tagged with the corresponding language attribute?

How to test

When the language of a paragraph differs from the <u>document language</u>, screen readers access the language in Tag Properties to provide the appropriate pronunciation for the section.

Identify any sections in the document that differ from the document language (exclude proper names, technical terms, or commonly used foreign words). Open the "Tags" pane (View > Show/Hide > Navigation Panes > Tags). Select the section with the different language. Find the corresponding tag (Tags Pane > Find Tag from Selection). Open the "Tag Properties" (Alt + Enter > Tag > Language).

Test: Does the Language field display the selection's language or a two-letter code for the representation of the language name? If not, the PDF fails the test.

X Tags Search Tools... **≡** → (i) This is a very important letter. Please read it carefully. If you cannot Create PDF letter to someone who can read it to you right away, or contact Sc □ Tags + < Figure> Edit PDF Սա շատ կարեւոր նամաև է Սոգիաական ապահովության ծառ կողմից։ Խնդրվում է այկ անգլերեն, ապա խնդրվ + ¶ <P> + < P> է կարդալ այն ձեզ համս Content Tag Color + ¶ <P> لا تستطيع أن تقرأ باللغة + < P> ع ما يمكن. Type: Paragraph + < P> + < P> Title: នេះគឺជាលិខិតមួយដ៏សំខាន់ + ¶ <P> ជាភាសាអង់គ្លេសសូមយក Actual Text: + ¶ <P> សន្តិសុខសង្គមសម្រាប់ជំនួរ + ¶ <P> 這是一封由社會安全 + ¶ <P> Alternate Text: 文,請儘快將此信交給 + ¶ <P> □ ¶ <P> بدقت بخوانيد. اگر نمي ID: C'est une lettre très in واند انگلیسي بخواند. anglais, montrez-la à Language: French C'est une lettre très impo + ¶ <P> l'anglais, montrez-la à un Edit Tag... Edit Attribute Objects... Edit Attribute Classes... + ¶ <P> + ¶ <P> Αυτή είναι μια πολύ σημο Παρακαλούμε διαβάστε + ¶ <P> Close

το συντομότερο δυνατό

Figure 22: Example of a PDF with section languages identified in Tag Properties

Objects

10. Do all meaningful images and other objects in the PDF have a description of their purpose or function?

How to test

Screen readers cannot infer meaning from images and other objects (pictures, images of text, charts, diagrams, shapes, icons with hyperlinks, etc.). Meaningful images must be accompanied by text that describes the purpose or function.

Note: Images of, or that contain text (i.e., logos, or agency seals) should have the text in the image included in the alternative or descriptive text

Instruction 1: View "Figures" (Tools > Accessibility > TouchUp Reading Order). Check "Show tables and figures". Right click the content tagged as "Figure" and select "Edit Alternate Text."

Test A: Does all content tagged as "Figure" have alternative text that describes its purpose or function? If not, the PDF fails this test.

Content Copying for Accessibility display Allowed? If not, Touch Up Reading Order Figure 9: Document properties for a PDF that allows content copying Draw a rectangle around the content then click 1 Figure - Screen capture of PDF Document.. one of the buttons below: Screen capture of PDF Document Properties, showing Text Content Copying for Accessibility: Allowed" under the Figure restrictions summary listing Form Field Figure/Caption Heading 1 Heading 4 Table Can be Opened by: All version Heading 2 Heading 5 Cell Heading 3 Heading 6 Formula Document Restrictions Summary Printing: Allowed Background Changing the Document: Allo Docu ✓ Sho<u>w</u> reading order panel Table Editor Show page content groups Content Copying Show tables and figures Show page content groups Page content order Edit Alternate Text.. Structure types Run Form Field Recognition Creation o Show table cells Display like elements in a single block Clear page structure Show tables and figures Help Clear Page Structure... Show Order Panel

Figure 23: Image with alternative text description and caption

Instruction 2: Find images/objects that have a caption.

Test B: Do all captions describe the purpose or function of the image/object associated with it? If not, the PDF fails this test.

Instruction 3: Examine the surrounding content for text that describes the purpose or function of untagged (artifact) images.

Test C: Does the descriptive text convey the purpose and/or function of the image or object? If not, the PDF fails this test.

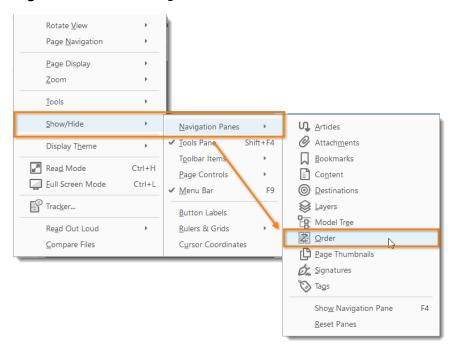
11. Does the PDF have data tables?

How to test

Data tables in PDFs must be tagged as "Table." Column and row header cells must be tagged as "Table Headers". Tables containing multiple header rows, or cells that span multiple rows or columns are complex tables and must have data / header associations to be accessible.

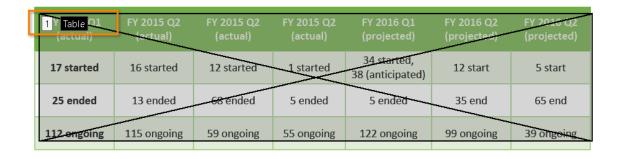
Instruction 1: Locate programmatically identified data tables. Open the "Order" pane (View > Show/Hide > Navigation Panes > Order).

Figure 24: Enable Navigation Pane/Order



Test A: Are the tables identified as "Table"? If not, the PDF fails this test.

Figure 25: Data table marked as "Table"



Instruction 2: Find all programmatically identified tables and check if table header cells are tagged as table headers. Open the "Order" pane (View > Show/Hide > Navigation Pane > Order). Open the "Table Editor" (Right click on the table > Table Editor. Select "Show cell type (TH or TD)" checkbox).

Test B: Are the table header cells marked with TH and are the data cells marked with TD? If not, the PDF fails this test.

Figure 26: Table header cells are marked with "TH" and table data cells are marked with "TD"

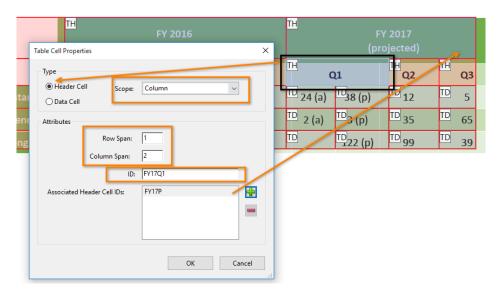


Instruction 3: If the table is a complex table, right click each table cell and select "Table Cell Properties." For Header Cells check:

- 1. "Header Cell" is checked
- 2. Scope indicates "Column" or "Row"
- 3. Attributes indicates correct "Row Span" and "Column Span"
- 4. ID has a unique identifier

Test C: Does the Header Cell, scope, row, and column span match the visual layout, and does ID display a unique identifier? If not, the PDF fails this test.

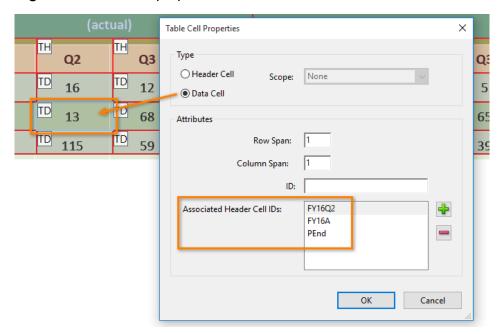
Figure 27: Complex table with table cell properties for a header cell showing scope, row and column span and unique ID.



Instruction 4: If the table is a complex table, right click each table cell and select "Table Cell Properties." For Data Cells check:

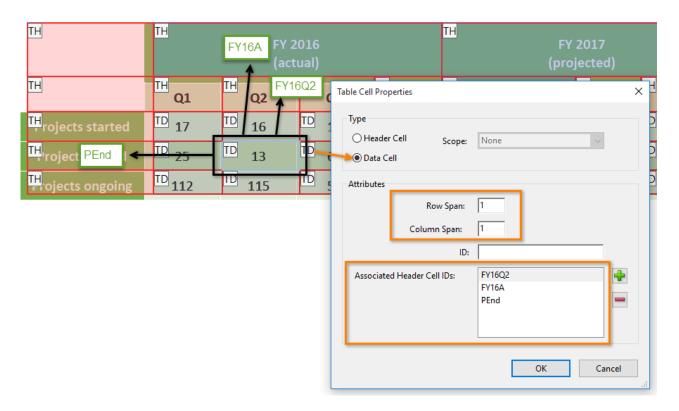
- 1. Data Cell is checked
- 2. Associated Header Cell IDs are listed

Figure 28: Table cell properties for a data cell



Test D: Are Data Cells associated with Header Cell IDs? If not, the PDF fails this test.

Figure 29 - Example of data cell association with header cells



12. Does the PDF have links and controls?

How to test

Links and controls must:

- 1. Be uniquely identified
- 2. Describe the destination, function, and/or purpose in the name or within context
- 3. Be in a tab order that matches the visual/logical order of interactive elements (links, controls, and form fields)

Press the Tab key to find links and user controls. Check that each link has an unambiguous name that describes its destination, function, and/or purpose **OR** that this is determinable within context:

- Uniquely Named Link: <u>www.section508.gov</u>
- Link Determinable from context: Get My Section 508 Questions Answered
- Ambiguous links with no context:
 - o "Get more information here"
 - o https://site.44d76eb66f3943c395cd2d88207a7b57&ags.docx

For images that are a link or user control, the alt-text may contain the link purpose, function, or destination (Item 15).

Test: Does the link have a unique name that describes the destination, function, and/or purpose **OR** that is determinable within context as shown in Table 1? If not, the PDF fails this test.

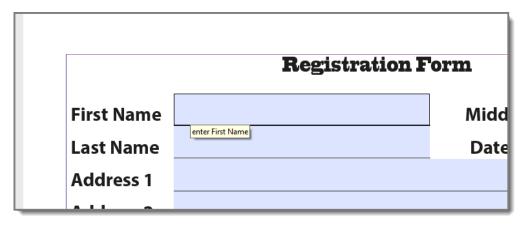
13. Is the PDF a fillable form?

How to test

It is necessary to provide instruction, directions, and cues for completing a form with assistive technology to enter information correctly and accurately in the appropriate fields.

Instruction 1: All form fields must have a tooltip and the tool tip must match its label or instruction.

Figure 30: Example of a fillable form, with text field with a tooltip



Test A: When you hover over each form field, is a tooltip revealed and does the tooltip match the label or instruction? If not, the PDF fails this test.

Instruction 2: Press the tab key to find form fields (text fields, radio buttons, checkboxes, combo boxes, etc.). The tab order must match the visual layout of the form.

Test B: When you tab through the PDF, does the tab order match the visual/logical order of form fields? If not, the PDF fails this test.

14. Are colors and other visual characteristics (such as size, shape, and location) that convey information also described in text?

How to test

Using only color or other visual characteristics to convey meaning will not provide comparable access to people who are blind, have low vision, or are colorblind.

Find where you have used color and/or other visual characteristics to convey meaning such as green, yellow, red, etc.

Test: Is there text that conveys the meaning of the color or other visual characteristics? If not, the PDF fails this test.

Figure 31: Project diagram using only color to provide project status

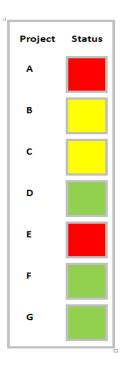
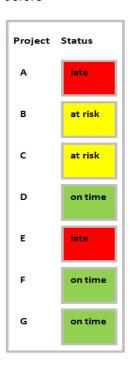


Figure 32: Project diagram using words (late, at risk, on time) with corresponding status colors



15. Is the color contrast ratio between text and background sufficient?

How to test

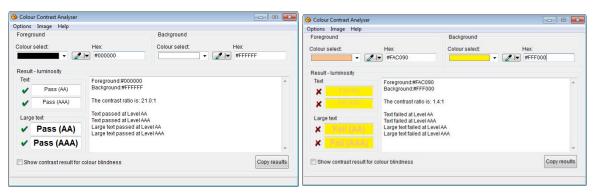
Note: If the document text is black on white background (or close to it), you do not need to perform this test.

Execute the <u>Colour Contrast Analyser</u>. Select Download (the application can be executed without downloading it onto your computer). Open the Colour Contrast Analyser. Drag the "Foreground" eyedropper icon over a sample of your text or image of text. Drag the "Background" eyedropper icon over a sample of your background color.

Test: Does the color contrast ratio in the PDF pass (AA) for Text (4.5:1) and Large text (3:1) standards? If not, the PDF fails this test.

Figure 33: Color contrast pass example

Figure 34: Color contrast fail example



Miscellaneous

16. Does the PDF contain audio-only, video-only, or multimedia objects that contain meaningful information?

How to test

PDFs that contain audio, video, or multimedia files must have additional information so individuals with disabilities have comparable access to the information

Additional information required listed by object type:

Туре	Also include:	What is this?
Video-only	Accurate and complete text description	A description is a text version of what is being shown in a video-only file.
Multimedia (audio and video)	Accurate, complete, and synchronized captions and audio descriptions	Captions are time-synchronized text version of exactly what is being said and/or a description of the relevant sounds in the multimedia file. Audio descriptions are time-synchronized descriptions of what is being shown in the multimedia file.

Note: If the PDF does not contain audio, video, or multimedia files, you do not need to perform this test.

Instruction: Activate the meaningful audio-only object

Test A: Does the audio-only object have transcript that is accurate and complete? If not, the PDF fails this test.

Test B: Does the video-only object have text description that is accurate and complete? If not, the PDF fails this test.

Test C: Does the multimedia (audio and video) have synchronized captions and audio description that are accurate and complete? If not, the PDF fails this test.

17. Does the PDF have flashing objects?

How to test

Federal agencies do not typically see flashing objects embedded into documents. Since flashing objects may be a public safety issue for individuals with photosensitive epilepsy and there is not typically a compelling business need, flashing objects should be excluded. If you feel you do have a compelling business need, please contact the AT Team for assistance in ensuring your object flashes below 3Hz.

18. Does the PDF need an alternative accessible version?

How to test

Federal agencies have the goal to produce one accessible document for everyone. However, there may be times when this is not feasible. Therefore, it is recommended that you contact the AT Team to ensure an alternative version is necessary, as you are still required to create an alternative version that is accessible, up-to-date and has equivalent content.